

## Expert Graph Privacy Policy (Updated at Nov 2020)

Expert Graph is committed to safeguarding your privacy.

This Privacy Policy outlines the types of information we collect from website visitors, clients, and other third parties through our website, located at <https://www.expertkg.com/> ("Site").

In this Policy we set out how we collect and use personal information gathered through the Site, with whom we might share it, the means by which we keep it secure, and the choices you ("You") have about the information You choose to share with us.

If You have any questions about the privacy practices of Expert Graph or our Privacy Policy, please send an email to [team@expertkg.com](mailto:team@expertkg.com).

Personal information we collect and what we use it for

The types of personal information we collect depend on the purpose for which You provide it to us. We only collect what is necessary for the purposes set out below and we do not sell or rent Your personal information to any third parties.

- a) Clients/authorized users

In Your capacity as an authorized user or contact for our products and services, we collect limited personal information about You, such as Your name, email and in some cases phone number and physical address and other personal information You choose to enter in the profile section of the Site. We also collect Your IP Address and track Your information about Your use of our Site and its features. Additionally, in those instances where You are paying for a subscription service, we will collect credit card or payment details.

What we use it for

We use the personal information to administer and support the contracts/relationships we have with You and the authorized users of the products and services. We use this information to provide updates about these products and services, to deliver product support, to manage billing and other client inquiries and send You information about other products and services that may be of interest to You.

- b) Website visitors

If You are accessing the Site to learn more about Expert Graph and our products and services, to inquire about employment with Expert Graph, etc., the

information we collect may include name, IP, physical and email addresses, and phone number(s) via an online registration/request form, as well as usage information about your use of the Site as well as Your use of any newsletters or other communication you agree to receive following your visit to the Site.

If You are an EU data subject, our Site provides you the opportunity to consent to our use of your Personal Information prior to submitting any personal information; Expert Graph will only use your Personal Information if you consent to such use.

What we use it for

We use the personal information (and any preferences indicated by You, where appropriate) to send You the investment data, tools and other information You have requested and, in some cases, to provide You on our Site with targeted third-party advertisements which may be of interest to You based on any preferences You have indicated in Your registration/request form.

Expert Graph suppliers

We collect limited personal information, such as name, email and in some cases Your IP address, phone number and postal business address from You as the contact for the supplier of the business products and services being provided to Expert Graph.

What we use it for

We use the personal information to administer and support the contracts we have with You or Your employer. We also use this information to contact You for purposes of dealing with support, billing and inquiries about Your products and services.

Candidates

If You are accessing the Site to inquire about employment with Expert Graph, the information we gather may include, but is not limited to: Your name, physical and email addresses, and phone number(s) and if you are submitting an employment application and related information through the Site, Your user name/password and any additional employment-related information that You choose to provide.

What we use it for

We use this information to process and managed Your application for employment with Expert Graph.

Links to other websites

Expert Graph may provide links to one or more other websites from the Sites. We encourage You to read those websites' individual privacy policies before providing any of

Your personal information to them. Expert Graph is not responsible for those websites, their policies or practices.

Personal information: How long do we keep it

Expert Graph retains personal information only for as long as necessary for the uses we have set out above. Individual jurisdictions have different tax, accounting, regulatory and legal retention requirements and Expert Graph is bound to keep certain personal data in accordance with these local requirements.

Personal information: How we store and process it

All personal information we gather from You may be processed and stored in any one of our group company locations and may subsequently be transferred to other countries for further processing, storage, and/or use by either Expert Graph or third parties, on Expert Graph's behalf. Our staff who need to access personal information to perform their roles will have access to it and have agreed to comply with Expert Graph's policies on data protection.

Expert Graph uses a small number of third parties to provide services on its behalf. These services may include, but are not limited to, handling, processing and delivery of mailings, providing customer support, hosting websites, processing transactions, performing statistical analysis of our services, and providing systems and software for its administrative functions, such as sales processing, accounting/finance management and procurement. In such cases, Expert Graph remains controller of the personal data, the third parties only process the data in accordance with our instructions and we are responsible for ensuring such third parties are compliant with all applicable data protection regulations in relation to their processing activities.

Expert Graph also utilizes servers from Google Cloud and Amazon Web Services (AWS) to host our platform and to store our data. According to their respective privacy policy, Google Cloud and AWS follow US-Swiss Safe Harbor, Privacy Shield, and ISO27001 certifications and policies, as well as additional security measures. Expert Graph's data servers currently reside within the US and by using our platform You understand and agree that Your personal information may be stored on any or all Google Cloud and AWS servers. More information about AWS's compliance can be found on its [Compliance page](#), and Google Cloud's Privacy Shield information is found on its [EU Data protection page](#).

Protection of Your personal information

We have technical, security and organizational measures in place, (and require our service providers do so as well), reasonably designed to protect against unauthorized access to, or unauthorized alteration, disclosure, or destruction of personal information. The measures we use are appropriate to the nature, scope and purpose for which we use the personal data we collect. These measures include internal reviews of our data collection, storage, and processing practices and security measures, as well as physical

security measures to guard against unauthorized access to systems where we store personal data. We have recently updated our processes to ensure we can comply with data subject requests as required under applicable law, to address complaints and to comply with breach reporting procedures and incident management plans.

Expert Graph operates secure data networks protected by industry-standard firewall and password protection systems. Our security and privacy policies are periodically reviewed and enhanced as necessary and only authorized individuals have access to the information provided.

Further information on our security and incident management is available from [team@expertkg.com](mailto:team@expertkg.com).

Use of cookies on the Site and in our products and services

We use Cookies to set user preferences such as email and, if applicable password. This information allows us to personalize the user experience and improve the quality of Site navigation and the products and services we offer through it. Cookies do not reveal the identity of the individual user; they only identify the computer utilized by that user.

How to update Your personal information or make a data subject request

Clients /Suppliers

If You need to update Your personal information or make a Data Subject Request (as described below), please email us at [team@expertkg.com](mailto:team@expertkg.com) and Your email will be directed to the correct Expert Graph team to take action with respect to Your request.

Website visitors

If You need to update Your preferences or personal information or make a Data Subject Request, You need only email us at [team@expertkg.com](mailto:team@expertkg.com) or follow the instructions contained in any email we have sent to You to unsubscribe or change Your preferences.

Candidates Data Subject Requests or Questions related to Your personal information submitted as an application for employment inquiries You've made or job applications You've submitted should be sent to: [team@expertkg.com](mailto:team@expertkg.com) and Your email will be directed to the correct Expert Graph team to take action with respect to Your request.

What about children's privacy?

Expert Graph does not separately identify, or collect, any information that is specific to children.

What is a Data Subject Request?

Some local regulations grant individuals in those localities certain rights in respect of the personal data held by companies, including but not limited to the right of an EU Data Subject to inquire about their personal information. Data Subject Requests include these types of inquiries.

#### Your consent

If You are submitting personal information from a US IP address, You consent to the collection and use of any personal information and any related information in the manner described in this Privacy Policy. If You are an EU data subject, and we don't already have the right to use your personal information – for example, to perform under a contract with You, our Site provides You the opportunity to consent to our use prior to submitting it. Expert Graph will only use Your personal information if it is authorized to do so and that use will be consistent with this Privacy Policy.

#### Changes to the Privacy Policy

Expert Graph reserves the right to change this Privacy Policy at any time by distributing and/or posting a new Privacy Policy without notice. We encourage You to review our Privacy Policy on a regular basis so that You will be aware of any changes to it.